

Samaritan Bethany

October 16th, 2023

Dear Family and Visitors,

We have been notified of 12 new residents in Assisted Living and 3 new residents in Memory Care who have tested positive for COVID. We are currently in outbreak status at Arbor Terrace. We are currently contact tracing and testing any other residents and staff exposed.

All staff and visitors should be wearing a mask at Arbor Terrace during their time in the building.

Visitation for Arbor Terrace will continue but we HIGHLY recommend postponing if you plan to visit Assisted Living or Memory Care until after 10/19/2023.

What you can do: As we respond to this development, we remind everyone of the following:

- ✓ Continue to use the infection control training and practices you already implement each day. We will inform you if any additional measures need to be taken.
- ✓ Avoid sharing or spreading misinformation or private information protected by HIPAA. Please consult official resources for the latest information.
 - Any media or external inquiries should be deferred to Sue Knutson.
- ✓ We ask that you perform your own self-screening when you are home, at the end of your shift, and continue to self-monitor when you are not working. If you have questions about screening.
- ✓ If you are asymptomatic, but believe you have been exposed to Coronavirus, please contact Rachael Maxfield.
- ✓ If you are experiencing emotional distress due to the pandemic, you have free mental health resources available to you at [FastTrackerMN.org](https://www.fasttrackermn.org)
- ✓ Please remember to take care of yourself. Our residents and their families may also be feeling stressed and concerned. We are sharing updates with them as needed, but please use your training to help them in positive ways.
- ✓ If you have concerns, please contact Rachael Maxfield directly with any questions or concerns you may have.

We appreciate all that you do to ensure a safe, clean environment for all who live and work here, and your tireless dedication to provide quality care and compassionate support to our residents.

Thank you,

Rachael Maxfield

**Providing compassionate individual-directed care that
enhances and strengthens the greater community**

www.samaritanbethany.com

Samaritan Bethany is an Affirmative Action and Equal Opportunity Employer

Arbor Terrace

700 2nd Ave NW

Rochester, MN 55901

507-288-4883