



A Senior Care Community

## CORONAVIRUS CASE CONFIRMED – Arbor Terrace

January 14<sup>th</sup>, 2021

Dear Arbor Terrace Residents and Family Members:

Today, we have been notified of a staff member and three assisted living resident who tested positive for COVID-19. The staff member had all PPE on while in the building and was only on the assisted living floor. All of Assisted Living 2<sup>nd</sup> floor is under a 14-day quarantine ending 1/28/21, if all are negative for the 2 weeks of testing. We are testing weekly during this time to monitor our staff and residents. We are continuing with the 2x/day screening of residents and all staff are still being screened before the beginning of each shift. Please know that we are taking all precautions to stop the spread of this virus. Our priority is to keep everyone safe and healthy. We are in very close communications with local and state health officials to ensure we are taking all appropriate steps at this time.

**What you can do:** As we respond to this development, we remind everyone of the following:

- ✓ Continue to use the infection control training and practices you already implement each day. We will inform you if any additional measures needed to be taken.
- ✓ Avoid sharing or spreading misinformation or private information protected by HIPAA. Please consult official resources for the latest information.
  - Any media or external inquiries should be deferred to Sue Knutson.
- ✓ All staff will continue to be screened for illness at the beginning of each shift. Additionally, we ask that you perform your own self-screening when you are home at the end of your shift, and continue to self-monitor when you are not working. If you have questions about screening, Minnesota has a wonderful online resource called [If You Are Sick](#) that provides guidance.
- ✓ If you believe you may have COVID-19, contact one of the following triage lines for testing information
  - Olmsted Medical Center: 507-292-7266
  - Mayo Clinic: 507-293-9525
- ✓ If you are experiencing emotional distress due to the pandemic, you have free mental health resources available to you at [FastTrackerMN.org](#)
- ✓ Please remember to take care of yourself. Our residents and their families may also be feeling stressed and concerned. We are sharing updates with them as needed, but please use your training to help them in positive ways.
- ✓ If you have concerns, please contact Kyla, Dee, Sue, or Rachael directly with any questions or concerns you may have.

**Next steps:** We will continue to update you on important news, emerging issues, or changes to scheduling or staffing.

We appreciate all that you do to ensure a safe, clean environment for all who live and work here, and your tireless dedication to provide quality care and compassionate support to our residents.

***Thank you for your commitment and care during this difficult time.***