

A Senior Care Community

2017 Annual Report



Samaritan Bethany and Samaritan Bethany Foundation

ABOUT SAMARITAN BETHANY

OUR VISION:

A caring home where each life has meaning and purpose

OUR MISSION:

Providing compassionate individual-directed care that enhances and strengthens the greater community

OUR CORE VALUES

- Spirituality
 We recognize, respect and nurture the spiritual beliefs of each individual.
- Respect and Dignity
 Each individual is treated with courtesy, sensitivity, and genuine care for their deserved personal worth.
- Holistic
 Services are provided with consideration given to every aspect of the individual's well-being: physical, mental, emotional, spiritual, environmental and social.
- *Continuous Improvement*We consistently pursue excellence in all areas of service.
- Education
 We continuously invest in the staff's knowledge and improvement of skills.
- Fiscal Responsibility
 We conduct our business in a manner that allows us to remain financially viable.

Samaritan Bethany Inc. & Samaritan Bethany Foundation 101 7th St. NW Rochester, MN 55901 507-289-5042; www.samaritanbethany.com

Mission Leader/CEO Sue Knutson

Corporate Board President Jane Quaintance

Reflecting back on 2017 – What comes to mind when I think of this past year? Trips to Dairy Queen, parades, summer picnics, Happy Hour, visiting with old friends and making new friends, grill-outs, sitting on the patio enjoying the sunshine, decorating for Christmas and celebrating holidays. Sound like a normal year for anyone? That includes a normal year for residents who call Samaritan Bethany home.

The things that happen to us in everyday life, also happen here at Samaritan Bethany. Just because someone has moved into a senior care facility doesn't mean every day memories don't keep happening!

How lucky we are to be able to be able to share those joys with the residents. Memories shared bring many smiles as well as tears. Memories are part of who we are. We value that we can make those memories here at Samaritan Bethany!

One of my favorite quotes from the famous Dr. Seuss!

"Sometimes you will never know the value of a moment until it becomes a memory."

Take the time to cherish those moments, come visit and make some memories!





Community Leader Kyla Berg

Change is a tough concept for the long term care industry. We know it is inevitable but find ourselves too often saying, "We have done things this way for years and it has always worked." In the last year our industry has encountered the **biggest change since 1991**. The **Center for Medicare and Medicaid Services** brought about this change in 2016 and spans a 3 year timeline. Although cumbersome, this change is a positive one, helping facilities realize the importance of resident-directed care. For 2017, changes included a new state survey process for skilled nursing facilities, and a substantial overhaul of the federal regulations.

In 2017 a complete revision of the 200+ Federal regulations was implemented. A majority of our time was spent ensuring we remain in compliance with all of the new regulations. This took a great deal of learning, or I could say re-learning, the regulation numbers and changes in content. You could say that it was almost like learning to ride a bike again! In addition, the requirement of a detailed emergency preparedness plan was enforced. This requirement allowed us to think about all of the "what if's" that could happen in an emergency, update our current plan and how to better prepare.

Even though at times we thought we would never get through **the biggest change in our industry**, we embraced it, came together as a team and kept reminding ourselves how deserving each resident is in all long term care facilities. **Our dedicated caregivers continue to provide resident-directed care every single day!**



Home on 8th Residents:
Long-term care 128
Rehab care 27



Community Housing Leader: Arbor Terrace Sheila Snyder

I've been struggling what to say ever since I was asked to write this article. I feel the difficulty comes because I just started working here this year, and wasn't employed at Samaritan Bethany in 2017. So instead of looking back I will talk about today and look forward to our future.

Today we have an incredible group of team members, including two exceptional clinicians as **Registered Nurses.** Our **Homemakers** and **Care attendants** work diligently for our fabulous residents every day. **Today** we are doing paperwork for a new resident moving in next week. Today four independent living residents are playing a game of 500 in the game area. Today we will do about 35 loads of laundry, we will serve approximately 150 meals, we will clean about 45 apartments, and we will complete 126 med passes. We will process 28 med orders. We'll have 3 Physical Therapy visits, Happy Hour and fellowship, and perhaps a pet therapy animal will pop by for some added joy. We will create 5000 smiles, we will give 2255 Hugs, and create laughter too large to put a number to.

Today we are moving toward our future. A future that includes completing licensure regulations efficiently and effectively. We will create our **Continuous Quality Improvement** program. We will work with our Volunteer Coordinator to gather more volunteers to our neighborhoods. We will work with our **church partners** to increase Bible study and religious activities. We will grow as a team to learn and respect each other and our differences. We will continue to create smiles in the eyes of our residents.

Arbor Terrace Residents:		
Independent Living	50	
Assisted Living	16	
Memory Care	16	
Guest Suites	2	



Chaplaincy Pastor Glen Holland

"Eighty-two. Eighty-two?! Eighty-two!!" One of our residents kept repeating that number. It was the number of people who had passed on, the number of people who were on our annual memorial list, the number of souls who had been under our care for the 12 months prior to our *Annual Memorial Service* on November 1st.

One of our nurses, when she heard this number, remarked, "No wonder it feels like a war zone."

Teach us to number our days, that we may apply our hearts to wisdom. – Psalm 90:12

It's a good thing to keep in mind that we are mortal. It sets us free to live fuller lives. It's when we realize our days numbered. Therefore, use them for blessing every precious day we're given.

What are you doing with the days God has given you? Have you lived a life of blessing? Are you blessing those around you? Have you advocated for the needs of our elders? Have you listened to their wisdom?



One of my ministry aims as Chaplain here is to help our residents realize their own ministry of reaching out to those around them. **If you need a friend, be a friend.** Use the gifts you have to bless others. Offer your perspective, your wisdom, and your compassion.

These are restless, anxious times. We need to be thoughtful in how we respond to each other. And, we continue to realize that loving others is at the core of being human in the way our Creator made us to be.

Ministry continues here in this faith-based care facility. I offer worship on Sunday at 9 & 10 AM, Lenten Services, weekly Bible Studies in neighborhoods, occasional memorial services, emergency call and counsel as needed. Our Sponsoring Churches supply worship leadership during Lent, volunteer Worship Assistants on

Sunday mornings, volunteers for the Gift Shop and a variety of other venues and activities. Many volunteers find they get more out of their ministry than those they serve.

Since beginning my ministry here at Samaritan Bethany in May 2016, I have noticed the need for advocacy. I've been part of that in many ways: preaching, teaching, and offering my voice to legislators via Leading Age of Minnesota. Care for our elders affects all of us, now, and certainly into the future. I pray that you may also add your voice of support and your hearts in outreach.

{A Prayer of Blessing from the Church in Nicaragua}

Lord, prevent us from falling into the sin

of believing that the slavery of Egypt

is better than the struggle in the desert.

Amen

Volunteers Ronnie Robertson

Here at Samaritan Bethany we are very lucky to continue to have a wonderful group of Volunteers. Between events and activities such as One-On-One Visits, Church Assistants, Medical Escorts, Bingo, Happy Hour, Manicures and Gathering for Large Group Activities our Volunteers have given **over 4200 hours** for 2017.

Our **Auxiliary** is awesome. They run the Gift Shop and the profits from the Shop support the equipment needs for residents. They continue to have a Christmas Sale, Bake Sale twice a year, along with a Purse, Scarf and Jewelry Sale, again with profits going to resident needs such as wheelchairs, lifts, scales, ceiling lifts, medical equipment, and a computer system for memory care residents to enjoy and have fun with games and music. The Auxiliary also hosts a fun pie and ice cream social for staff and residents.

On April 26th our Volunteer Recognition Banquet is being held at Peace United Church of Christ where we say 'Thank You' to our wonderful Volunteers. Our theme this year is Volunteering is a Work of Heart. Want to volunteer? Contact me.



Samaritan Bethany Foundation Dean Stenehjem

Your Samaritan Bethany Foundation is in good shape thanks to you, our donors and supporters who give so generously to enrich the lives of our residents.

This past year nearly **500 different people and businesses gave a gift** of some kind to benefit our residents. Some gifts were big, some were small, but regardless of the size, we love and thank each one of you from the bottom of our heart!

When people donate to Samaritan Bethany Foundation they are saying that **their values and beliefs match up with our mission and needs**. They support the needs of our residents, and compassionate individual-directed care.

Because of our generous donors the Foundation **granted \$195,219** to the care and well-being of our residents this past fiscal year. We funded activities, chapel items, special equipment like a new bladder

scanner, and an outdoor grill. One of the big things we purchased was **new equipment and technology** for residents with Dementia.

"It's Never Too Late" is amazing equipment that we hope to have on each neighborhood someday.





Our 2017 **Golf Classic** raised **over \$25,000** that was used to make the first purchase of this exciting technology.



As we move forward we look forward to **connect** with more of you who have a relationship with Samaritan Bethany. We want to hear your story and about your connection to us. And, we will spread the word of all the good that happens here, inside the walls of the best place to go if you need assistance!

Join us on June 18 for our Golf Classic at Somerby Golf club



It's Never Too Late being set up for a resident.



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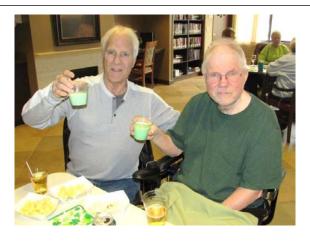
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Thank you to our sponsoring churches for assisting Samaritan Bethany throughout the past 96 years. Your financial support and your dedicated volunteers, who give their time by being our church assistants, work and participate in fundraising activities, are Auxiliary members, and help with the many activities held for the residents, is greatly appreciated.

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A Senior Care Community

SAMARITAN BETHANY and

SAMARITAN BETHANY FOUNDATION

Combined Financial Position for Corporate and Foundation as of Fiscal Year-End September 30, 2017

Total Liabilities and Net Assets	\$	37,929,624
Net Assets		1,411,772
Long Term Debt		34,611,356
Other Liabilities	\$	164,501
Total Current Liabilities	\$	1,741,995
Current Portion of Debt		557,193
Interest Payable		147,531
Property Tax		169,409
Other Accruals		682,572
Account Payable	\$	185,290
Current Liabilities:		
Total Assets	<u>\$</u>	37,929,624
Property and Equipment (Net)		28,495,772
Investments		2,782,162
Assets Whose Use is Limited	\$	2,293,960
Total Current Assets	\$	4,362,730
Other Current Assets		472,285
Account Receivable		1,806,797
Cash and Cash Equivalents	\$	2,083,648
Current Assets:		



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The Franciscan Benediction & Prayer of St. Francis

May God bless you with discomfort at easy answers, half-truths, and superficial relationships, so that you may live deep within your heart.

May God bless you with anger at injustice, oppression, and exploitation of people, so that you may work for justice, freedom and peace.

May God bless you with tears to shed for those who suffer from pain, rejection, starvation, and war, so that you may reach out your hand to comfort them and to turn their pain into joy.

May God bless you with enough foolishness to believe that you can make a difference in this world, so that you can do what others claim cannot be done.

And the Blessing of God, who Creates, Redeems and Sanctifies, be upon you and all you love and pray for this day, and forever more.

Amen.

The Samaritan Bethany Foundation 101 – 7th St. NW Rochester, MN 55901

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