



Samaritan Bethany

A Senior Care Community

2016 Annual Report



Samaritan Bethany
and
Samaritan Bethany Foundation

ABOUT SAMARITAN BETHANY

OUR VISION:

A caring home where each life has meaning and purpose

OUR MISSION:

Providing compassionate individual-directed care that enhances and strengthens the greater community

OUR CORE VALUES

- *Spirituality*
We recognize, respect and nurture the spiritual beliefs of each individual.
- *Respect and Dignity*
Each individual is treated with courtesy, sensitivity, and genuine care for their deserved personal worth.
- *Holistic*
Services are provided with consideration given to every aspect of the individual's well-being: physical, mental, emotional, spiritual, environmental and social.
- *Continuous Improvement*
We consistently pursue excellence in all areas of service.
- *Education*
We continuously invest in the staff's knowledge and improvement of skills.
- *Fiscal Responsibility*
We conduct our business in a manner that allows us to remain financially viable.

Samaritan Bethany Inc. & Samaritan Bethany Foundation
101 7th St. NW
Rochester, MN 55901
507-289-5042; www.samaritanbethany.com

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Thank you Lord for all you have given us, and that all things are under your guidance and the cares of the days ahead are safely in your hands.

Help us to continue to do our mission here at Samaritan Bethany. Bless us with wisdom and discernment, enabling us to deal with challenges that may come through the year. And we thank you for your continued presence, strengthening us in our faith leading us to trust you in all things.

In Jesus name we pray, AMEN!

Mission Leader/CEO
Sue Knutson

Corporate Board President
Melissa Saunders

“We are Family”... remember that 1979 song by Sister Sledge? **At Samaritan Bethany we truly are Family.** Every day we are showered with amazing residents to care for, wonderful staff members, caring dedicated family members, church partners and volunteers! It warms my heart to know that Samaritan Bethany is an incredible family of people!

At Samaritan Bethany, we have the pleasure to count so many different people as part of our family. Resident families open their hearts to us – so we can care for those who are so very dear to them. They place their loved one in the hands of “strangers”, and quickly we become family. It’s an honor we do not take lightly. Everything we do has the resident as the center of our thought process and decision making.

We are reminded that often our staff members become family to each other. These work families help us cope with events in our families outside of work. We rely on each other for support, guidance and most important – a friendly hug. We learn to care about those who work alongside us, as we may spend more time with them than our actual families.

The partnership with our Church Families is un-paralleled. They are such unselfish people who support us with their time and their funding. We hope they feel as good about us as we feel about them.

The bonds that are formed here are remarkable, and at many different levels. Family is such a powerful word – sometimes taken lightly – but at Samaritan Bethany, **it is the core of what we do.** Family defines why we do what we do. We may not be related by blood by we are related by the circumstances that brought us together; by our mission - and this made us **FAMILY.**



**Samaritan Bethany
is FAMILY!**

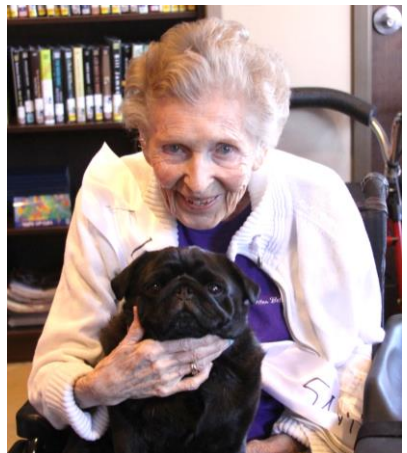
Community Leader

Kyla Berg

Resilient is the best word to describe last year. As I was sitting in an office with co-workers, one of them described long-term care and those providing care at Samaritan Bethany, as resilient. It took me a few days to truly understand the meaning behind that statement. Long-term care is full of rewards and challenges. It is no secret that staffing in health care across the US, Minnesota and especially SE Minnesota has been challenging. Staffing was a topic of most discussions in 2016. Long-term care is also a highly regulated industry. Year after year regulations are changing and increasing. Last year was no different. At Samaritan Bethany we use those challenges and ever changing regulations to grow and make a difference in the lives of those we serve.

One of our top priorities in 2016 was staffing. With the changing demographics and the growth in senior housing we knew staffing needed attention. We hosted job fairs, attended job fairs and changed our recruiting strategy. Danielle, our Administrator Intern, began a project focusing on restructuring our staff orientation for Caregivers. Human Resources expanded the geographic area for recruiting efforts and looked at possibilities to allow students of all ages to experience long-term care. Another top priority was ensuring that we were on the road to compliance with new state and federal regulations imposed in 2016. Last year was filled with new regulations from a revised Bill of Rights to a requirement for an expanded Emergency Preparedness Plan.

As I reflected on our priorities in 2016, I began to understand the statement that co-worker made that day in the office. We face the staffing challenges head on, we adhere to the changing regulations as needed and we do all of this while ensuring that we provide the highest quality of care to those we serve. All of us at Samaritan Bethany are truly resilient.



Community Housing Leader: Arbor Terrace

Emily Akkerman

2016 was a good year for Arbor Terrace. We had many changes as always, but were able to come through them all to have a great year for residents and staff. We had our first survey under the newer



Comprehensive license over the summer. After a lot of hard work by all staff it is wonderful to say we did well on our survey and are in compliance with the license!

We continued with our big event of the summer, and had our 2nd Annual Parking Lot party. We used a big tent this year and it was a huge success. The weather was warm, but there was still dancing, grilling, good food, and a lot of laughs were had by all involved. We continue to look for new and exciting ways to celebrate both the big event days, and little ones at Arbor Terrace. I know we had more parties last year than we had in the previous 2 years. The residents and families really appreciate the chance to celebrate with family and staff enjoy getting to meet so many loved ones who attend these events.

We continued to struggle with filling our nursing positions and decided to try having a Licensed Practical Nurse (LPN) on-call to help with openings. It has worked out well and I am glad to announce that we have filled our nursing positions, in addition to having an on-call LPN. There were a lot changes in 2016 but the one thing we never change and never quit doing, is working hard for our residents; this makes all the difference. I am continually proud of the employees at Arbor Terrace, and their commitment to the residents, each other and Samaritan Bethany. We are blessed to be surrounded by such caring people and look forward to more fun and great care in 2017.

Chaplaincy

Pastor Glen Holland

The spiritual care of our residents covers a broad spectrum. It includes relationships, religious preferences, health and wholeness. We have a diverse community, just within Christian expressions. Even each denominational affiliation presents diversity. As Chaplain, I am aware of this diversity and strive to offer meaning and purpose for the lives of our elders, even those outside the Christian heritage.

When I applied for this position a year ago I shared a documentary I had seen on happiness. In it, a man in his 80's, who was bed-ridden with cancer, claimed that the happiest day of his life was the day before he died. I said I wanted to be part of that. And I have.

I've had the best Bible Studies I've ever had, here, at Samaritan Bethany. The people here are open to fresh winds of the Spirit. I'm happy to be part of their meaning-making process. It fills my soul with joy. I hope they are receiving as much blessing from me as I have from them. After all, isn't that the *Abrahamic Blessing*; *blessed to be a blessing*?

At my installation service, I quoted Bill Moyers, saying, "The older you get...you keep revising what you know. And that's why living to an old age, if you're lucky enough to have your health, is a wonderful, internal and perpetual university." Then, I said, "Welcome to Samaritan Bethany University." It truly has been a blessing to be the Pastor and Chaplain at Samaritan Bethany. I look forward to a long and rich ministry here. I invite you to share this journey. It's a blessing.

Teach us to number our days, that we may apply our hearts to wisdom. – Psalm 90:12



Volunteers

Ronnie Robertson

We are very fortunate to have a wonderful group of Volunteers here at Samaritan Bethany. Between needs and activities such as Medical Escorts, Bingo, Happy Hour, Manicures, One-On-One Visits, Church, Crafts and Gathering for Large Group Activities our **Volunteers have given over 4,200 hours in 2016!** They develop a special relationship with the residents and you can see that on their faces when they see a familiar, friendly smile.

Our Auxiliary is amazing. They run the Gift Shop with profits from the shop going to the residents at Samaritan Bethany. Each year they have a Christmas Sale, Spring and Winter Bake Sale, and a Purse, Scarf and Jewelry Sale, with all profits going back to the residents. The Auxiliary also has a pie and ice cream social for staff and residents. They have purchased many items for the residents such as wheelchairs, lifts, televisions for the Neighborhoods, scales and ceiling lifts.

May 3rd our Volunteer Recognition Banquet is being held at Peace United Church of Christ in which we say Thank You to our amazing Volunteers. Our theme this year is Volunteers are our everyday angels.



Volunteer Recognition Dinner – Thanks Volunteers!

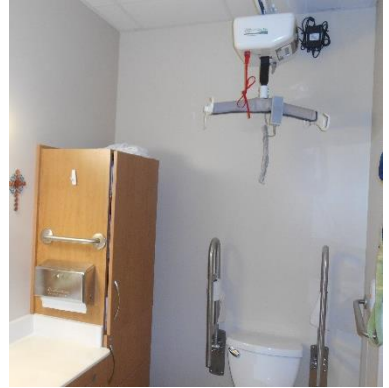
Samaritan Bethany Foundation Dean Stenehjem

Our donors at Samaritan Bethany are precious – they make things happen!

Because of our amazing donors, the residents at Samaritan are receiving the compassionate care they deserve and have come to expect. And for that we can't thank you enough!

With all the funds raised from our donors, we were able to fund internal grants of \$45,208 to various resident-centered programs, activities and equipment needs, in addition to the special appeals for the lifts and bus.

Some of our accomplishments this past year: Our 10th **Annual Golf Classic raised \$18,484** for the new bus; **General Donations reached \$14,048**; we received **Grants of \$4,515** for the bus **and \$10,000** for ceiling lifts; Donations to **Resident Activities raised \$5,888**; Donations for **Ceiling Lifts of \$21,549**; and our **New Bus Fund totaled over \$100,000** from 269 donors! We also had a Positive Net Market Adjustment of \$40,300.



One of 4 new ceiling lifts!

The **biggest positive** was the **overwhelming response** to our **appeal for a new bus**. This project really resonated with donors as a project they could understand and appreciate. After the campaign was finalized **we realized over \$100,000 from 585 contributions, by 269 different donors**. A very



successful campaign to be sure! We had enough to purchase the bus, and have enough left over for a good-size maintenance fund to keep it, and the old bus, running for several years!

Making the act of giving easy and quick is a goal of ours. Be sure to **check out our secure website donation button** on Samaritan Bethany’s web page. There are **no finance charges to us**, or you, when you use this donation button on our website. Consider scheduling regular monthly donations using this option.



It is also heartwarming to be the recipient of the **many memorials** given in memory, and honor, of those who have called Samaritan Bethany their home. **We feel honored** to have been able to care for those individuals who made their last home here at Samaritan Bethany, and **are humbled** by the gifts their loved ones have given in recognition of that care.

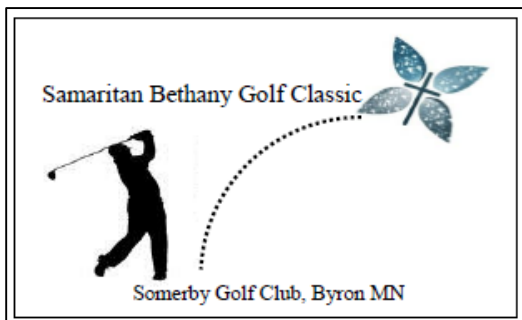
As we move forward, the plan is to focus more energy on Planned Giving. **Consider naming the Foundation as the recipient of a portion of your assets through your will,**

insurance policy, trust, or other means. If you have already made plans, we’d like to know that too.

Thank you all for your many and generous contributions!

Our donors are the greatest. We couldn’t do it without you!

Join us on June 19 for our Golf Classic at Somerby Golf club





**SAMARITAN BETHANY and
SAMARITAN BETHANY
FOUNDATION**

Combined Financial Position for Corporate and
Foundation as of Fiscal Year-End September 30, 2016

Current Assets:

Cash and Cash Equivalents	\$	1,750,554
Account Receivable	\$	1,560,343
Other Current Assets	\$	<u>1,294,234</u>
Total Current Assets	\$	4,605,131

Assets Whose Use is Limited	\$	2,873,956
Investments	\$	2,646,361
Property and Equipment (Net)	\$	29,610,379
Other Assets	\$	<u>740,340</u>

Total Assets **\$ 40,476,167**

Current Liabilities:

Account Payable	\$	147,438
Other Accruals	\$	645,052
Health Claims/Property Tax	\$	157,635
Interest Payable	\$	734,732
Current Portion of Debt	\$	<u>559,367</u>
Total Current Liabilities	\$	2,244,224

Other Liabilities	\$	162,692
Long Term Debt	\$	31,511,165
Net Assets	\$	<u>6,558,086</u>

Total Liabilities and Net Assets **\$ 40,476,167**



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Thank you to our sponsoring churches for assisting Samaritan Bethany throughout the past 94 years. Your financial support and your dedicated volunteers, who give their time by being our church assistants, work and participate in fundraising activities, are Auxiliary members, and help with the many activities held for the residents, is greatly appreciated.

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